

PROFESSIONAL INDEMNITY INSURANCE POLICY
FOR
INFORMATION TECHNOLOGY PROFESSIONS

Various words and phrases have a standard meaning within this policy of insurance and such meanings are defined in the section headed definitions

The headings used are for ease of reference only and are not to be construed as part of the policy wording

In consideration of the payment by the Insured of the premium stated in the schedule receipt of which by Underwriters is a condition precedent to liability to indemnify under this Policy Underwriters agree subject to the terms conditions and exclusions of this Policy to indemnify the Insured as provided for within the Insuring Clauses section of this Policy

Provided that

- a) this Policy shall not be in force unless the schedule page has been signed by or for and on behalf of Underwriters
- b) this Policy the schedule (including any schedule issued in substitution) and any memoranda or endorsement shall be considered one document and any word or expression to which a specific meaning has been attached shall bear such meaning wherever it appears

The Proposal (as defined) supplied by or on behalf of the Insured shall be incorporated in the contract and it is a condition of indemnity under this Policy that all statements answers and information supplied to Underwriters by or on behalf of the insured in connection with this Policy must be truthful and complete

In the event of any inconsistency between the Proposal and the rest of this Policy then the terms conditions and exclusions of this Policy shall prevail

Definitions

Award

A sum which the Insured become liable to pay by reason of an adjudicator's decision

Circumstance

Any matter likely to give rise to a claim against the Insured

Defence Costs

All costs and expenses incurred with Underwriters prior written consent in the investigation defence or settlement of any claim or Circumstance notified to Underwriters within the terms of the Policy.

Documents

All forms of documents of whatsoever nature whether written printed or reproduced by any other method including computer system records (provided the Insured maintains duplicates of such computer systems records stored at a separate location) but excluding bearer bonds coupons bank notes currency notes and negotiable instruments

E-activities

E-activities means any use of electronic networks including the internet and private networks intranets extranets electronic mail worldwide web and similar medium carried out by the Insured or by any person, persons, partnership, firm or company acting for the Insured or on the Insured's behalf

Excess

The first amount of each claim for which indemnity would otherwise be provided by this Policy

The amount of Excess is as stated in the schedule

Insured

- a) The firm company or persons named in the schedule or their assignee in bankruptcy or the estate personal representatives or trustees
- b) Any past present or future partner of the firm but only whilst acting or having acted within the scope of the Professional Business carried out on behalf of the firm

For the avoidance of doubt the only parties that have rights under this contract of insurance shall be the Insured and Underwriters

Limit of Indemnity

The maximum total liability of Underwriters as specified in the schedule or as may be specifically endorsed to this Policy to indemnify the Insured within the terms and conditions of this Policy unless otherwise expressly limited

Policy

The contents of this document together with the schedule and all endorsements that may be issued from time to time by Underwriters for attachment to this Policy

Policy Period

The period specified in the schedule or as may be specifically endorsed to this Policy

Professional Business

The business stated in the schedule or as may be specifically endorsed to this Policy

Proposal

The proposal for the insurance provided by this Policy including the proposal form identified in the schedule together with any other documentation or information submitted to Underwriters

Terrorism

Terrorism shall include but is not limited to the use of force or violence and/or the threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organisation(s) or government(s), committed for political, religious, ideological or similar purposes including the intention to influence any government and/or to put the public or any section of the public in fear

Underwriters

Insuring Clauses

Underwriters will indemnify the Insured in respect of

1 Civil Liability

any claim first made against the Insured and notified to Underwriters during the Policy Period arising in the course of the Insured's Professional Business for any breach of their professional duty which gives rise to a civil liability (including liability for claimants' costs) on the part of the Insured or any sub-contractor and/or sub-consultant acting on behalf of the Insured and for whom the Insured is responsible but subject always to Underwriters rights as contained in Condition 4 of this Policy and provided that all rights of recourse against such sub-contractors and/or sub-consultants are not waived or otherwise impaired by the Insured

Provided that

- A) the liability of Underwriters shall not exceed the Limit of Indemnity except that Defence Costs shall be paid in addition but if a payment beyond the Limit of Indemnity has to be made to dispose of a claim Underwriters liability for Defence Costs shall be such proportion as the Limit of Indemnity under this policy bears to the amount payable to dispose of the claim

- B) in respect of any claim the amount of the Excess shall be borne by the Insured at their own risk and Underwriters shall only be liable to indemnify the Insured in excess of such amount

- C) in respect of any claim arising out of any dishonest or fraudulent act or omission on the part of any employee or any person acting on behalf of and with the authority of the Insured the following shall be deducted from any amount payable by Underwriters any monies
 - a) which would be due from the Insured to the person committing the fraud
 - b) held by the Insured and belonging to such person
 - c) recovered from the person committing the fraud

- D) no Indemnity shall be provided under this insuring clause for any liability arising from a decision given by an adjudicator under a construction contract as defined in Section 104 of the Housing Grants Construction and Regeneration Act 1996 ("the Act") unless the Insured complies with the following conditions precedent to indemnity under this Policy
 - a) The Insured shall give notice directly to Underwriters in the manner appearing below within three working days of any of the following
 - i) the receipt by the Insured of any notice of intention to adjudicate ("Adjudication Notice")
 - ii) upon the Insured having reasonable grounds to believe that an Adjudication Notice may be served upon them
Provided that in each such case the subject matter of the Adjudication Notice (or any part thereof) is likely to give rise to a claim under this Policy
 - b) The Insured shall provide full and prompt cooperation to Underwriters complying with all their reasonable requests including those relating to response times and such cooperation shall extend to any subsequent challenge to the adjudicator's decision

- c) Underwriters shall be entitled at their discretion to appoint solicitors and experts to handle any adjudication on behalf of the Insured and Underwriters shall have the conduct of all matters relating to any such adjudication. Subject to the provisions of 1 D) e) of this clause and the application of any costs inclusive excess payable by the Insured Underwriters shall pay all costs and expenses incurred in the appointment of such solicitors and experts
- d) The Insured shall not at any time without the prior written consent of Underwriters make any admission in respect of the dispute being referred to adjudication or agree with any other party that adjudication shall finally determine any dispute
- e) If only part of the Award is covered within the Policy terms and conditions then Underwriters shall only be required to indemnify the Insured in respect of that part which is covered within the Policy terms and conditions and will only pay costs and expenses incurred in handling the adjudication in the same proportion as the insured part bears to the total amount of the Award

2 Loss of Documents

any reasonable expenses which the Insured may incur during the Policy Period (and to which Underwriters have given prior written consent) in replacing or restoring Documents either owned by or the responsibility of or in the custody of the Insured in the conduct of their Professional Business which are discovered during the Policy Period to be damaged destroyed lost or mislaid and which after diligent search cannot be found

For the purposes of this insuring clause there shall be no Excess borne by the Insured and the Limit of Indemnity afforded by this clause shall be limited to £50,000 in all for the Policy Period

3 Compensation for Court Attendance

the cost of attendance at a court by any principal partner director or employee of the Insured when requested by Underwriters to be a witness in connection with a claim for which the Insured is entitled to indemnity under this Policy.

Indemnity for such costs will be limited to payments by Underwriters of compensation at a rate of £250 per person per day on which attendance is required

For the purposes of this insuring clause there shall be no Excess borne by the Insured

Exclusions

This Policy shall not indemnify the Insured in respect of any claim or loss arising out of

- 1) the giving by the Insured of any warranty or guarantee where liability arises from any or more of the following terms
 - a) any express acceptance of or guarantee for fitness for purpose or similar provision
 - b) any express guarantee relating to the performance or period of a project
 - c) any acceptance of liability for liquidated damages

This exclusion shall not apply to liability that arises out of a failure to exercise a reasonable professional skill and care obligation that would have attached to the Insured in the absence of such express warranty or guarantee

- 2) any failure of services systems or software designed and/or supplied and/or installed on the express or implied basis that they are fit for their intended purpose unless such failure is directly caused by professional negligence by or on behalf of the Insured

- 3) or caused by the content of any web site pages unless such claim or loss is directly caused by professional negligence by or on behalf of the Insured
- 4) any inherent defect in any third party package or off the shelf software and/or it's non-performance in any hardware or other equipment, including the expense of recall
- 5) any claim or Circumstance
 - a) known to the Insured prior to the inception of this Policy or which in the reasonable opinion of Underwriters ought to have been known to the Insured or
 - b) notified by the Insured under any other insurance prior to the inception of this Policy
 - c) disclosed on the latest Proposal made to Underwriters
- 6) loss distortion or erasure of computer records
 - a) whilst mounted in or on any machine for use or processing unless caused by fire lightning aircraft or water damage or any negligence on the part of the Insured
 - b) resulting from wear tear vermin or gradual deterioration
 - c) caused by climatic or atmospheric conditions or extremes of temperature
 - d) due to the presence of magnetic flux or loss of magnetism unless caused by lightning
- 7) bodily injury sickness disease or death of any person arising out of and in the course of their employment by the Insured
- 8) work in connection with any contract performed outside the geographical limits as stated in the schedule or any claim made in a court outside the jurisdiction limits as stated in the schedule
- 9) the insolvency of the Insured
- 10) any negligence on the part of the Insured in connection with the effecting or maintenance of insurance and/or in connection with the provision of finance or advice on financial matters
- 11) or contributed by
 - a) ionising radiation or contamination by radioactivity from any nuclear fuel or from any waste or substance from the combustion of nuclear fuel or
 - b) the radioactive toxic explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof or
 - c) war invasion acts of foreign enemies hostilities (whether war be declared or not) civil war rebellion revolution insurrection military or usurped power
 - d) Terrorism
- 12) a situation where the Insured is entitled to indemnity under any other insurance except in respect of any sum beyond the amount which would have been payable under such other insurance had this Policy not been effected
- 13) any act error omission committed or alleged to have been committed prior to any retroactive date stated in the schedule
- 14) any fines penalties punitive or exemplary damages
- 15) the ownership use occupation or leasing of mobile or immobile property by to or on behalf of the Insured or of any party for whom and for which the Insured are responsible

- 16) any claim by any
- a) parent or subsidiary company or associated company of the Insured
 - b) other company in which the Insured has a financial majority or
 - c) other company in common ownership with the Insured
 - d) shareholder of the Insured or shareholder of any parent or subsidiary company or associated company of the Insured where such claim is in relation to the sharehold value of the Insured company or any parent or subsidiary company or associated company of the Insured
- unless in respect of a) b) or c) such claim emanates from an independent third party
- 17) any claim by any person comprising the Insured under 'Insuring Clause 1' against any other person comprising the Insured
- 18) dishonest or fraudulent acts or omissions committed by any person after discovery of such person's fraud or dishonesty or of reasonable cause for suspicion by the Insured of fraud or dishonesty on the part of that person. Nor shall this Policy indemnify any person committing or condoning any dishonest or fraudulent act or omission
- 19) the manufacture construction erection installation alteration repair servicing or treating of any goods or product sold supplied or distributed by the Insured even though the same might be carried on by the Insured in conjunction with their Professional Business
- 20) any trading losses or trading liabilities incurred by any business managed or carried on by the Insured including loss of any client account or business
- 21) the Insured's E-activities (whether directly or indirectly and/or whether deliberate or otherwise) including the spreading of computer viruses and the like malicious and/or inappropriate E-mail and/or any breach of Data Protection Act or similar statutes laws or regulations
This exclusion does not apply to the erroneous transmission or non-transmission by the Insured of electronic messages drawings plans and other documents in the normal course of the Insured's business (as defined in the schedule) except where the cause of the claim or Circumstance is directly or indirectly attributable to a computer virus and the like malicious and/or inappropriate E-mail use and/or any breach of the Data Protection Act or similar statutes laws or regulations
- 22) Sanctions
any claim where the payment of such claim would expose the Underwriter to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom or United States of America

Conditions

- 1) It is a condition precedent to the Insured's right to be indemnified under this Policy that
- a) in the event of a claim or the discovery of information that may give rise to a claim the Insured shall not admit liability and no admission arrangement offer promise or payment shall be made by the Insured without Underwriters prior consent
 - b) the Insured shall give to the person(s) named for this purpose in the schedule under the heading 'Notification of Claims' immediate notice in writing of
 - i) any claim first made against the Insured during the Policy Period
 - ii) any Circumstance of which the Insured shall first become aware during the Policy Period

- iii) the discovery of any loss that is likely to be the subject of indemnity hereunder
- iv) the discovery of any reasonable cause for suspicion of any dishonesty or fraud on the part of a present partner or director or employee of the Insured whether giving rise to a claim or loss under this Policy or not

Such notice having been given as required in 1) (b) (ii) or (iii) or (iv) above during the Policy Period any subsequent claim arising from such Circumstance or loss shall be deemed to have been made during the Policy Period provided however that this deeming provision shall only have effect if the Insured complies within a reasonable time and at the Insured's own expense

- A) with the Underwriters standard requirement hereby stated that the notification should state precisely why a claim is likely and if so from whom
- B) with any reasonable request by the Underwriters for further information in relation to the matters notified
- C) with any request by the Underwriters, reasonable by reference to the risk and potential amount of any consequent claim for steps to be taken to reduce or avert the said risk

For the avoidance of doubt no other condition of this policy shall have the effect of limiting the Underwriters right to refuse to give effect to this deeming provision in the event of a failure by the Insured to comply with a request under 1b ii) iii) or iv) above

- c) following notification of a claim or Circumstance Underwriters shall be entitled at their discretion to take over and conduct in the name of the Insured the investigation defence or settlement of any such matter

Nevertheless neither the Insured nor Underwriters shall be required to contest any legal proceedings unless a Queens Counsel (to be mutually agreed upon by the Insured and Underwriters) shall advise that such proceedings should be contested

- d) it is a condition precedent that every letter of claim writ or summons shall be forwarded unanswered to the persons named in the schedule immediately they are received. The Insured shall at all times in addition to their obligations set out above provide such information and co-operation and respond within such times as to allow Underwriters to comply with relevant practice directions and protocols as may be issued from time to time by the Head of Civil Justice and the timetables contained therein
- e) it is a condition precedent that the Insured shall at their own expense give all such assistance and information within the timescale that Underwriters may reasonably require

- 2) It is a condition precedent to the Insured's right to be indemnified under this policy that the Insured has and will continue to use its best endeavours to ensure that all sub contractors and/or sub consultants appointed by the Insured and/or for whom the Insured are responsible as a professional maintain Professional Indemnity Insurance to a level of not less than £500,000 In the event that the Insured are not able to verify the existence of such Insurance the Insured undertake to inform Underwriters as soon as practicable and furnish Underwriters with such additional information as may be reasonably requested

It is further understood and agreed that in such circumstances Underwriters will be entitled to charge an additional premium

- 3) Underwriters may at any time pay to the Insured the amount of the Limit of Indemnity (less the Excess and any sum already paid or expended during the Policy Period) or any lesser amount for which in Underwriters opinion any claim or claims can be settled and any related Defence Costs incurred and consented to for any claim and such payment shall be deemed to be a total and full discharge of Underwriters liability for that claim Underwriters shall not be responsible for any loss that the Insured may claim to have sustained by reason of Underwriters having so acted

- 4) If any payment is made under the terms of this Policy the Insured grants to Underwriters all rights of recovery against any parties from whom recovery may be made. However Underwriters agree to waive any rights of recovery against any employee or former employee of the Insured unless liability has resulted in whole or in part from a dishonest fraudulent criminal or malicious act or omission on the part of any such employee
- 5) If the Insured notifies any claim knowing it to be false or fraudulent as regards amount or otherwise this Policy shall become void and all claims hereunder shall be forfeited
- 6) Should matters arise which would entitle Underwriters to avoid liability under this Policy by reason of any misrepresentation mis-statement or non-disclosure Underwriters may at their sole discretion as an alternative to avoiding this Policy give notice in writing to the Insured that the cover afforded hereunder shall continue in full force and effect save that there shall be excluded from the indemnity afforded hereunder any claim which has arisen or which may arise which is related to matters involving such misrepresentation mis-statement or non- disclosure
- 7) Beginning with the Insured's Proposal for this Policy and throughout the Policy Period the Insured is under a continuing duty to disclose as soon as reasonably practicable all material changes in information supplied to Underwriters as part of the Proposal for this Policy
- 8) Any claim or claims resulting from one and the same act error or omission or a series of acts errors or omissions arising out of the same proximate cause shall for the purpose of the Limit of Indemnity and the Excess under this Policy be treated as a single claim
- 9) For the avoidance of doubt it should be noted that the indemnity afforded under the terms of this Policy is provided jointly to all parties constituting the Insured as defined herein and for all purposes this Policy shall be considered as a joint Policy with a single Limit of Indemnity
- 10) Any dispute or difference between the Insured and Underwriters arising from this Policy shall be referred to a Queen's Counsel of the English Bar to be mutually agreed upon between Underwriters and the Insured or to any other party as may be mutually agreed
The dispute shall be arbitrated in accordance with the statutory provisions as to arbitration for the time being in force. The findings of the appointed arbitrator shall be binding upon Underwriters and the Insured and the costs of such an exercise shall be allocated by the arbitrator on the basis he/she considers fair and equitable
- 11) If Underwriters agree to accept payment by instalments then in the event of any default in payment of any instalment by the Insured the full outstanding balance shall become payable immediately
If the Insured then fails to pay such amount within seven days of written notice sent by or on behalf of Underwriters to them of the default in payment Underwriters may terminate this Policy by giving seven days notice in writing to the Insured
- 12) The subscribing insurers' obligations under contracts of insurance to which they subscribe are several and not joint and are limited solely to the extent of their individual subscriptions. The subscribing insurers are not responsible for the subscription of any co-subscribing insurer who for any reason does not satisfy all or part of its obligations.
- 13) The parties are free to choose the law applicable under this contract but unless specifically agreed to the contrary this Policy is subject to English law

Notice to the Proposer/Assured.

E.U. Disclosure Clause (U.K.):

The parties are free to choose the law applicable to this insurance contract. Unless specifically agreed to the contrary this insurance shall be subject to the Laws of England and Wales.

Complaints procedure

AmTrust Europe Limited aims to give our Insured a high level of service at all times. However if you have a complaint about your policy please contact:

AmTrust Europe Complaints
AmTrust Europe Limited
Market Square House
St James's Street
Nottingham
NG1 6FG
Telephone: +44 (0) 115 934 9852
E-mail: complaints@amtrusteurope.co.uk

We will contact you within five days of receiving your complaint to inform you of what action we are taking. We will try to resolve the problem and give you an answer within four weeks. If it will take us longer than four weeks we will tell you when you can expect an answer.

Alternatively, at any stage, you may have the right to contact the Financial Ombudsman Service who can review complaints from 'eligible complainants' which includes private individuals and sole traders and small partnerships with a yearly turnover of less than £1 million.

Further information can be found at: <http://www.financial-ombudsman.org.uk>

Financial Ombudsman Service
Exchange Tower
Harbour Exchange Square
London
E14 9SR
Telephone: 0800 023 4567 or 0300 123 9 123
Email: complaint.info@financial-ombudsman.org.uk

This complaints procedure does not affect any legal right you have to take action against us.

PRIVACY AND DATA PROTECTION NOTICE

1. DATA PROTECTION

AmTrust Europe Limited (the Data Controller) are committed to protecting and respecting your privacy in accordance with the current Data Protection Legislation (“Legislation”). Below is a summary of the main ways in which we process your personal data, for more information please visit our website at www.amtrusteurope.com

2. HOW WE USE YOUR PERSONAL DATA

We may use the personal data we hold about you for the purposes of providing insurance, handling claims and any other related purposes (this may include underwriting decisions made via automated means), for offering renewal, research or statistical purposes and to provide you with information, products or services that you request from us or which we feel may interest you. We will also use your data to safeguard against fraud and money laundering and to meet our general legal or regulatory obligations.

3. SENSITIVE PERSONAL DATA

Some of the personal information, such as information relating to health or criminal convictions, may be required by us for the specific purposes of underwriting or as part of the claims handling process. The provision of such data is conditional for us to be able to provide insurance or manage a claim. Such data will only be used for the specific purposes set out in our notice.

4. DISCLOSURE OF YOUR PERSONAL DATA

We may disclose your personal data to third parties involved in providing products or services to us, or to service providers who perform services on our behalf. These include our group companies, affinity partners, brokers, agents, third party administrators, reinsurers, other insurance intermediaries, insurance reference bureaus, credit agencies, medical service providers, fraud detection agencies, loss adjusters, external law firms, external accountants and auditors, regulatory authorities, and as may be required by law.

5. INTERNATIONAL TRANSFERS OF DATA

We may transfer your personal data to destinations outside the European Economic Area (“EEA”). Where we transfer your personal data outside of the EEA, we will ensure that it is treated securely and in accordance with the Legislation.

6. YOUR RIGHTS

You have the right to ask us not to process your data for marketing purposes, to see a copy of the personal information we hold about you, to have your data deleted (subject to certain exemptions), to have any inaccurate or misleading data corrected or deleted, to restrict the processing of your data, to ask us to provide a copy of your data to any controller and to lodge a complaint with the local data protection authority.

7. RETENTION

Your data will not be retained for longer than is necessary, and will be managed in accordance with our data retention policy. In most cases the retention period will be for a period of seven (7) years following the expiry of the insurance contract, or our business relationship with you, unless we are required to retain the data for a longer period due to business, legal or regulatory requirements.

If you have any questions concerning our use of your personal data, please contact **The Data Protection Officer, AmTrust International - please see website for full address details.**