

Professional Indemnity Proposal Form

Mortgage Brokers

Presentation and Background Information

The proposal form is usually the main point of contact between you – the Insured - and us, - the Insurer. It is therefore important that the information contained in the form is expressed and presented to a high standard. Where there is insufficient space available, please use clearly marked appendices, indicating which questions they refer to.

If you are in any doubt whether information should be disclosed, please consult your broker or us if you do not have a broker.

Insurance Act 2015 - Duty of fair presentation

- 1. Before this insurance contract is entered into, the Insured must make a fair presentation of the risk to the Insurer, in accordance with Section 3 of the Insurance Act 2015. In summary, the Insured must:
- a) Disclose to the Insurer every material circumstance which the Insured knows or ought to know. Failing that, the Insured must give the Insurer sufficient information to put a prudent Insurer on notice that it needs to make further enquiries in order to reveal material circumstances. A matter is material if it would influence the judgement of a prudent Insurer as to whether to accept the risk, or the terms of the insurance (including premium);
- b) Make the disclosure in clause (1)(a) above in a reasonably clear and accessible way; and
- c) Ensure that every material representation of fact is substantially correct, and that every material representation of expectation or belief is made in good faith.
- 2. For the purposes of clause (1)(a) above, the Insured is expected to know the following:
- a) If the Insured is an individual, what is known to the individual and anybody who is responsible for arranging his or her insurance.
- b) If the Insured is not an individual, what is known to anybody who is part of the Insured's senior management; or anybody who is responsible for arranging the Insured's insurance.
- c) Whether the Insured is an individual or not, what should reasonably have been revealed by a reasonable search of information available to the Insured. The information may be held within the Insured's organisation, or by any third party (including but not limited to subsidiaries, affiliates, the broker, or any other person who will be covered under the insurance). If the Insured is insuring subsidiaries, affiliates or other parties, the Insurer expects that the Insured will have included them in its enquiries, and that the Insured will inform the Insurer if it has not done so. The reasonable search may be conducted by making enquiries or by any other means.

The Continuing Duty to Disclose

The duty to disclose material circumstances is not confined to completion of proposal forms at inception or renewal. If, during the period of insurance arranged there is any material alteration/change in the information disclosed in the proposal information, prompt disclosure to us is essential. This might include, but is not limited to:

- new partners, directors, corporate entities, partnerships or trading titles,
- any change in the areas of activity of the Insured Firm(s),
- the possibility of a claim being made against the Firm(s),
- any change in the trading status of the Firm(s), or membership of professional bodies, or regulatory status.

Failure to comply with these duties of disclosure may mean the policy will not respond to a claim, or may be avoided entirely.



1. Proposing Business/ Company requiring cover

| | pplicable, please also list ar | | |
|---|--------------------------------|-------------------------------|--------------------------|
| Name | | Establis | shment Date |
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| b) Please provi | isation number | | |
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| | | ointed Representative of a c | lirect regulated firm of |
| network, pl | ame of the principal firm. | | |
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| d) Main Office | | | |
| Main Office Address | | | |
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| Telephone number Email Website | | | |
| Email Website | of any past company/busing | ess including predecessors in | business for which rur |
| Email Website | of any past company/busin | ess including predecessors in | business for which rur |
| Email Website e) Please state off cover is | of any past company/busing | | business for which rur |
| Email Website e) Please state off cover is | of any past company/busin | | |
| Email Website e) Please state off cover is | of any past company/busin | Peri | od of Trading |
| Email Website e) Please state off cover is | of any past company/busin | Peri | od of Trading |
| Email Website e) Please state | of any past company/busin | Peri | od of Trading |



| have no | assets | | | |
|---------------------------------------|------------------|-----------------------------|------------------------|------------------------------|
| g) Please priis requir | | ls in respect of any curre | nt or past Appointed I | Representatives for which co |
| Name | Location | Appointed | Terminated | Turnover |
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| h) If any of provider | | perate on a Tied or Mult | i-Tied basis please p | rovide the name of the prod |
| provider | visers and Staff | | | rovide the name of the prod |
| provider Principals, Ad a) Please p | visers and Staff | ils of all Directors/Partne | ers/Principals | |
| provider Principals, Ad a) Please p | visers and Staff | ils of all Directors/Partne | | rovide the name of the prod |
| provider Principals, Ad a) Please p | visers and Staff | ils of all Directors/Partne | ers/Principals | |
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| provider Principals, Ad | visers and Staff | ils of all Directors/Partne | ers/Principals | |



Please provide the number of staff, other than the Directors/Partners/Principals named above, in the following categories **Employed Registered Individuals** Self Employed Registered Individuals Mortgage or Protection Advisers Paraplanners and other Technical staff Administrative staff c) Please provide the number of individuals that have joined or left the business/company during the last 12 months in the following categories Leavers Joiners **Employed Registered Individuals** Self Employed Registered Individuals Mortgage or Protection Advisers Paraplanners and other Technical staff Administrative staff d) Please confirm that all advisers hold the necessary qualifications for the activities undertaken Yes No 3. Compliance and Regulation a) Please provide details of how the Compliance Function is managed, if outsourced to a specialist provider then please provide the name b) What proportion of new business files are checked before the recommendations are presented c) What proportion of new business files are checked after any recommendations are presented Please provide the location(s) of any individuals <u>not</u> based at the Main Office Address



| - \ | | | Yes | No |
|------|---|--------|------------|---------|
| e) | e) Was each individual referred to above the subject of a Compliance Audit in the last 12 montl | | | |
| f) | Please indicate whether any proposing company/business has received, or is in notice visit from a Regulator. If yes, please provide a copy of the report | of a | Yes | No |
| | Visit Date | | | |
| 4. | Business Activities | | | |
| a) | Please confirm the date of your last financial year end prior to the policy inception date | | | |
| · | Please advise for the financial year-end identified in Q4(a) above and the previous 4 applicable), the total gross brokerage/commission/fee income of all proposing companiby all principals/employees/self-employed persons and appointed representatives | | • | = |
| | Complete Year ious Financial Year | | | |
| | ious Financial Year | | | |
| | ious Financial Year | | | |
| | ious Financial Year | | | |
| | /fee income that all proposing companies/business currently expect to achieve Please advise the percentage of total gross income in the last complete financial advice/services provided with regards to the following categories catus Residential Mortgages | year c | lerived fi | rom the |
| ub-P | rime Residential Mortgages | | | |
| | ertification Residential Mortgages | | | |
| | D Let Mortgages | | | |
| | nercial Mortgages | | | |
| | d Charge Mortgages/Secured Loans | | | |
| | cured Loans | | | |
| | ing Loans ty Release/Home Reversion/Home Income Plans | | | |
| | ment Interest Only Mortgages | | | |
| | nvestment Life/Protection (including CI & PHI) | | | |
| | e Medical Insurance | | | |
| | ngs and Contents Insurance | | | |
| | ords Insurance | | | |
| SU/ | | | | |
| PI | | | | |
| the | (please provide details below) | | | |
| -4-1 | | 1 | | |

^{*} If any, please ask for and complete the Equity Release Questionnaire



e) Please provide the percentage of residential mortgages arranged in the following categories

| First | Time Buyers | | Re-mortgages | | | |
|----------|--|---|--|-----------------------------|-----------|-------|
| Intere | est Only | | Repayment | | | |
| | • | | | | | |
| f) g) | derived from advi | · | ents domiciled overse res used to establish | • | gage arra | anged |
| | both during and a | after any initial discount po | eriod | | | |
| | | | | | | |
| h) | Please confirm th | at all advice and/or service | s is provided with rega | ards to UK properties. | Yes | No |
| i) | Please confirm the lending institution | | s is provided with rega | ards to UK regulated Banks, | Yes | No |
| j) | Have any of the p PPI? | roposing companies/busine | ess' for which cover is | required ever arranged | Yes | No |
| k) | Have any of the p Commercial Insur | roposing companies/busing ance? | ess' for which cover is | required ever advised on | Yes | No |
| I) | Have any of the p Mortgage Package | roposing companies/busineer? | ess' for which cover is | required ever acted as a | Yes | No |
| m) | | roposing companies/busing with regards to self-certific | | required ever arranged | Yes | No |
| If YES, | is it standard pract | ice to confirm to the Lende | er that the applicants | stated income is correct? | | |
| | | | | | | |
| | | | | | | |
| What, i | if any, evidence of | the stated income is retaine | ed on file? | | | |
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| n) | Have any mortgages been arranged on behalf of any client with terms that extend past the client's planned retirement age? | Yes | No |
|---------|--|-----|----|
| If YES, | please detail below how you determine affordability in retirement | | |
| | | | |
| *UK | mortgages only | | |
| 0) | Do you expect there to be any material changes to, or in, your firm in the next 12 months including but not limited to the sale of the Proposing Business/Company or de-authorisation from the FCA? | Yes | No |
| 5. Cla | ms and Circumstances | | |
| a) | Please provide details below of any complaints, claims or circumstances ever made against an proposing companies/business'. Continue on an additional sheet and provide a Complaints Re | • | |
| Date | Summary (including transaction amount and whether claim is open or closed) | | |
| | | | |
| | | | |
| b) | Is any proposing company/business aware, after making appropriate enquiries with all principals, employees, self-employed persons and appointed representatives, of any circumstances (not stated above) which may result in any claims being made against the Proposing Entities currently trading, their predecessors in business or any of the present or past Directors/Partners/Principals? | Yes | No |
| c) | Has any proposing company/business sustained any loss during the past ten years as a result of the fraud or dishonesty of any Director/Partner/Principal/employees/self-employed person? | Yes | No |
| d) | Has any application for insurance on behalf of any proposing company/business or any of the present Directors/Partners/Principals or, to the knowledge of the proposing company/business, on behalf of their predecessors in business ever been declined or has any such insurance ever been cancelled or renewal refused? | Yes | No |



6. Current insurance arrangements

(If you are currently Insured with Collegiate you do not need to complete this section)

| Insurer | Renewal Date (If applicable) | Premium | Excess | Limit of Indemnity |
|---------|---------------------------------|---------|--------|--------------------|
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7. Declaration

I/We declare that I/We have made a fair presentation of the risk, by disclosing all material matters which I/we know or ought to know or, failing that, by giving the Insurer sufficient information to put a prudent Insurer on notice that it needs to make further enquiries in order to reveal material circumstances.

I/We undertake to inform you before any contract of insurance is concluded, if there is any material change to the information already provided or any new fact or matter arises which may be relevant to the consideration of our proposal for insurance.

| Signature of Director/Partner/Principal | |
|---|--|
| Name | |
| Date | |



| Additional Information | | | |
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Marketing

Collegiate would like the opportunity to send you relevant information which may be of interest to your business, including product and industry news. By ticking the boxes below, you are consenting to the use of your data for the purpose of marketing activities only. The data will be used only by Collegiate and will never be sold or passed onto third party companies for marketing purposes.

| Please let us know if you would Communications by: | d like us to contact you by any | of the below means: Yes, I w | ould like to receive Marketing |
|--|---------------------------------|-------------------------------|--------------------------------|
| Post | Email \square | Phone | sms \square |
| Your consent and preference communications | options can be updated or v | vithdrawn anytime by clicking | ı the unsubscribe link on our |

Data Protection

Collegiate Management Services Ltd (the Data Controller) are committed to protecting and respecting your privacy in accordance with the current Data Protection Legislation. Below is a summary of the main ways in which we process your personal data, for more information please visit our website at www.collegiate.co.uk

We may use the personal data we hold about you for the purposes of providing insurance, handling claims and any other related purposes, for offering renewal, research or statistical purposes and to provide you with information, products or services that you request from us or which we feel may interest you. We will also use your data to safeguard against fraud and money laundering and to meet our general legal or regulatory obligations.

We may disclose your personal data to third parties involved in providing products or services to us, or to service providers who perform services on our behalf. These include our group companies, affinity partners, brokers, agents, third party administrators, reinsurers, other insurance intermediaries, insurance reference bureaus, credit agencies, fraud detection agencies, loss adjusters, solicitors/barristers, accountants, regulatory authorities, and as may be required by law.

We may transfer your personal data to destinations outside the European Economic Area ("EEA"), and we will ensure that it is treated securely and in accordance with the Legislation.

You have the right to ask us not to process your data for marketing purposes, to see a copy of the personal information we hold about you, to have your data deleted (subject to certain exemptions), to have any inaccurate or misleading data corrected or deleted, to restrict processing, to ask us to provide a copy of your data to any controller and to lodge a complaint with the local data protection authority.

Your data will not be retained for longer than is necessary, and will be managed in accordance with our data retention policy. In most cases, the retention period will be for maximum period of 7 years following the expiry of our business relationship with you, unless we are required to retain the data for a longer period due to business, legal or regulatory requirements.