



Collegiate

Professional Indemnity Insurance Solutions



Collegiate
CLAIMS



Collegiate
UNDERWRITING







Collegiate
UNDERWRITING

Collegiate - Specialists in Professional Indemnity, Built on Trust & Longevity

As we enter our 40th year, Collegiate has become the recognised leader in highly specialised areas of the Professional Indemnity (PI) market, including the Independent Financial Adviser (IFA) segment, Mortgage and Finance Brokers, Design & Construction, Engineers, Architects and Solicitors.

Our underwriters provide bespoke solutions, informed by deep sector expertise. Collaboration with brokers is central to our approach. We actively assist in new business acquisition and at renewals by attending meetings with existing and potential clients. Brokers tell us they see us as extension of their team, while policyholder satisfaction is demonstrated by multiple metrics, including the fact our insureds stay with us for an average of 8.4 years.

Who are we



40 years of PI expertise.



Focused on specialist segments:

IFAs, Mortgage & Finance Brokers, Design & Construction, Engineers, Architects, Solicitors.



Trusted by AXA and AmTrust capacity providers.

UK's Leading professional indemnity MGA and claims handler

“Our competitive edge lies in a talented team with extensive product knowledge, profound customer segment expertise, a commitment to underwriting excellence, and exceptional customer service”.

Richard Turnbull, Managing Director

Our History

COLLEGIATE
TIMELINE

1986

Indemnity Management Services Ltd (IMS) incorporated

1988

LIBM Ltd mutual for insurance intermediaries and Independent Financial Advisers set up

1998

Converted to MGA - Changed name to Collegiate Management Services Ltd (CMS)

1998 - 2015

Successfully navigated turmoil in the financial markets - to be the only PI insurer not to withdraw from the market and leave IFAs exposed

2016

Purchased by AmTrust Group

2019

Strengthened the underwriting team with 4 senior underwriters from AmTrust Europe

2019 - 2023

Transitioned from niche MGA specialising in financial advisers to leading professional indemnity specialist MGA in the UK

2024

Launched new product with capacity from AmTrust Europe Ltd and AXA Insurance

What Makes Us Different

Our team is experienced, collaborative and committed to excellence. With over 200 years of combined professional indemnity underwriting experience, our underwriters are responsive, approachable, and solutions focused. We listen to our brokers, building long-term relationships founded on trust.

Our **accessibility** - whether that's to answer a single query, attend an urgent meeting, or adjust policy periods – means brokers and insureds view us as dependable partners.

Collaboration is central to our approach. We don't just support at renewal, we actively assist brokers in winning new business by attending meetings to help present the strengths of placing cover with us. We also attend renewal meetings, either in-person or via Teams, to address any problems, claims matters, or notifications.

Our partnership-first approach sets us apart and ensures brokers see us as a true extension of their team, and underlines our reputation for delivering exceptional, relationship driven service.



Longest-standing capacity in our market



Our people are known by name - not email address



Every policy individually underwritten - no box-ticking or automation.



Industry leading In-house claims team

200

Years Combined Underwriting Expertise



Renewal retention: 9 years >80%, average client tenure 8.4 years

“Collegiate is an outstanding MGA. They bring experience, expertise and efficiency to their partner insurers and this creates a compelling proposition for their brokers.”

Insurer Testimonial

Delivering Excellence – Yesterday , Today, Tomorrow

- 40 years of consistent excellence.
- Proven innovation that benefits brokers, insureds, and insurers alike.
- A people-first culture that delivers long-term success.
- Integrity, stability, and expertise - even in volatile markets.



Our Claims Service

At Collegiate we put claims front and centre of what we do, providing fast and effective support to our policyholders. Our claims team strives to add value to the claims process and to keep claims 'in house' to improve communication, understanding and timely decision making.

Collegiate's claims department has built a reputation for market-leading professional indemnity claims management. We pride ourselves on being-

Specialists

We have a team of 20 dedicated claims managers with a wealth of professional indemnity experience and knowledge. Our team is focused on offering a high level of personal service from the date a problem is notified through to claim resolution. Over the last 10 years alone, our claims team has handled over 80,000 professional indemnity insurance claims from cradle to grave.

Committed

The core of our team is staffed with specialists who are committed to Collegiate and our clients, with the average claims manager having been with us for over 10 years. Your claims will not be dealt with by temporary staff or secondees. This longevity of staff means that we can offer continuity of claims relationships and draw on a wealth of experience in managing your claim.

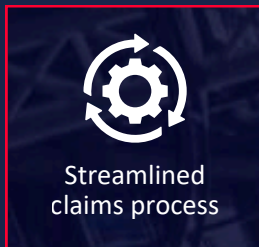
Personal

Policyholders can be assigned a designated claims handler for all of their claims, ensuring a personalised journey on every notification.



An enhanced service providing expert pre-action drafting

The claims department is supported by ClaimsPlus, our team of in-house legal experts who can provide free assistance to our policyholders in writing “pre-action” legal correspondence to help defend and resolve claims, and important submissions to Ombudsman services. The team is led by a senior solicitor who has spent the last 14 years defending and supporting professionals who have received a claim.



Streamlined
claims process

With legal support integrated into our claims service, cases move quickly and efficiently, eliminating delay.



Cost effective
solutions

Reduced reliance on external legal spend helps to minimise claim expense – without compromising on service.



Simplified
support

One point of contact for claims and legal guidance makes the process less daunting.

Professional Liability -Legal Support Helpline



In addition to our claims service, our partner law firm DAC Beachcroft provide our policyholders with a free legal helpline for general queries regarding professional liability.

“I really appreciated the prompt replies which helped alleviate the stress of the situation and cannot recommend your services, highly enough”

Client feedback on ClaimsPlus Service



Collegiate Management Services Limited
6th Floor
Exchequer Court
33 St Mary Axe
London
EC3A 8AA

020 7459 3456
www.collegiate.co.uk
underwriting@collegiate.co.uk



Collegiate